

National Aeronautics and
Space Administration

Earth Science
Reporting System
(ERS)

Setting up NASA Guest Account Linked to Login.gov

hq-ers-support@mail.nasa.gov



Step-by-Step Instructions to Establish NASA Guest Account Linked to Login.gov

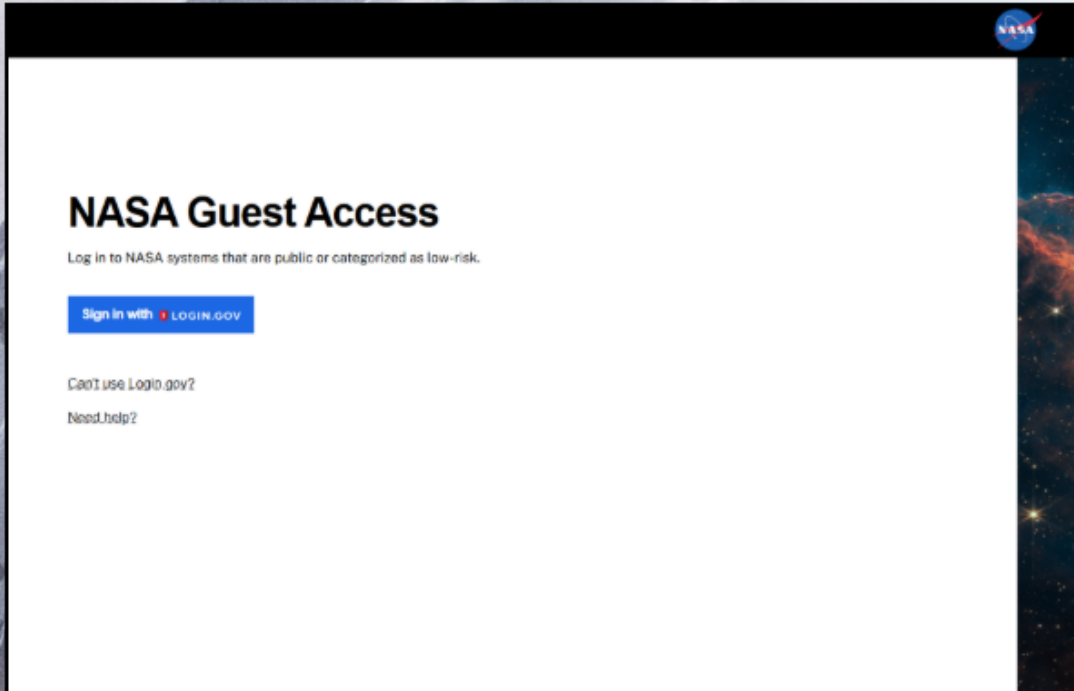
Thank you for your attention.

This process should take approximately 10 min or less.

The purpose is to establish access for non-NASA users to the new Earth Science Reporting System (ERS) which will launch in September. More details, including the launch date of the new ERS System are forthcoming.

Continue using current ERS until September 8, 2026. Please contact hq-ers-support@mail.nasa.gov or your APM or PM with any questions or if you have any issues.



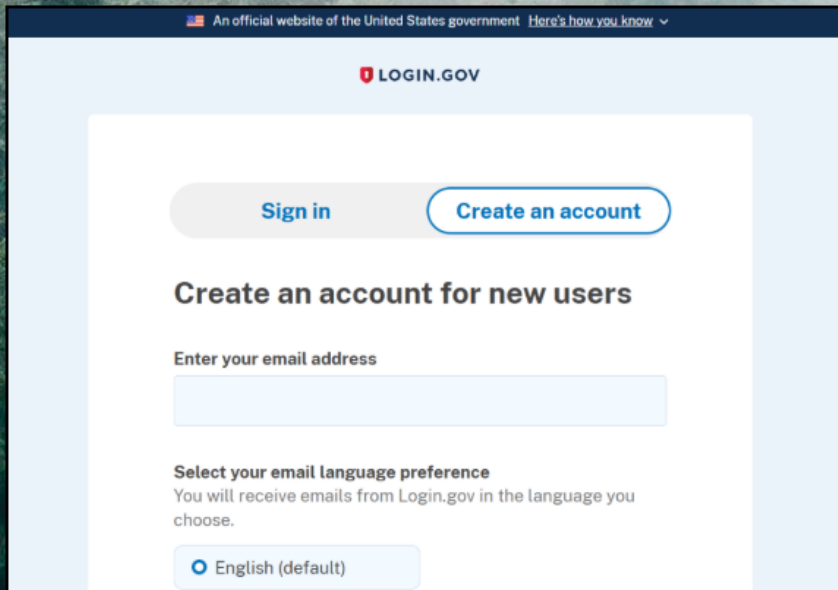


Step 1: Go to NASA Guest: (<https://guest.nasa.gov>)

Step 2: Select **Sign in with Login.gov**

Step 3: You will be redirected to Login.gov sign in: Select **Sign in** (Existing Login.gov account holders) or **Create an Account**

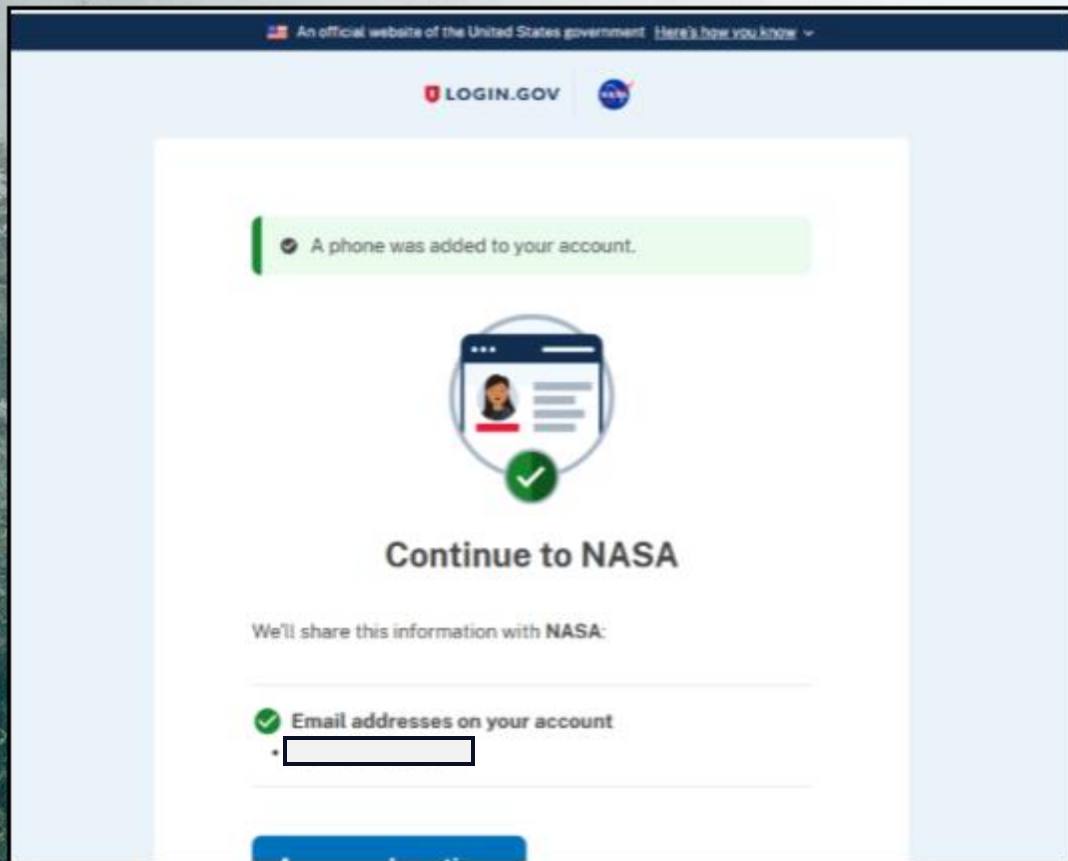
Step 4: Follow instructions provided to register Login.gov and authenticate user access

A screenshot of the Login.gov website. At the top, it says "An official website of the United States government" and "Here's how you know". Below that is the "LOGIN.GOV" logo. There are two buttons: "Sign in" and "Create an account". Under "Create an account" is the heading "Create an account for new users". Below that is a text input field labeled "Enter your email address". At the bottom, there is a section for "Select your email language preference" with the text "You will receive emails from Login.gov in the language you choose." and a radio button selected for "English (default)".

If possible, establish a Login.gov account using the email associated with ERS access

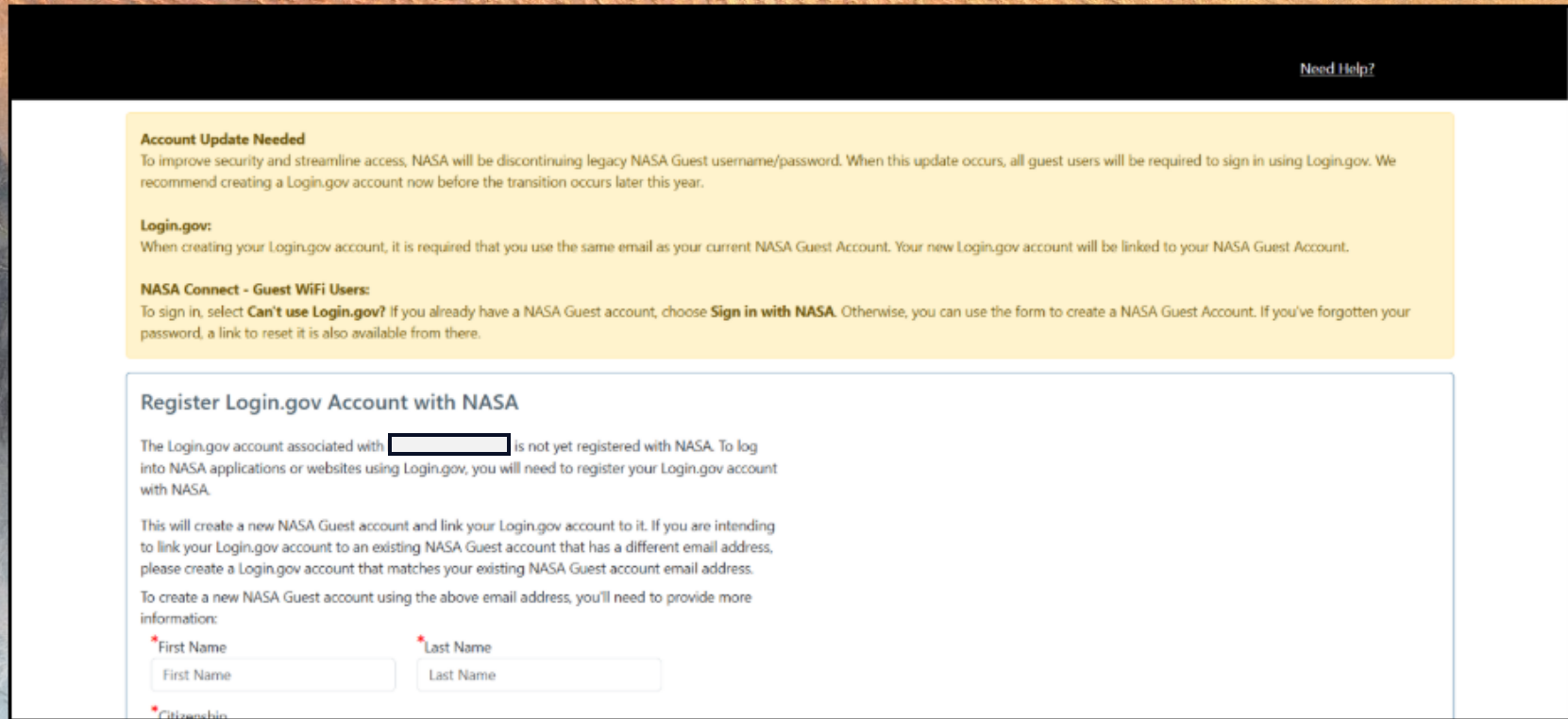
Note: If you have an existing Login.gov account with a personal email, you can create a new account using your professional email.

Note: NASA and possibly other .gov emails may not be able to be authenticated through Login.gov or linked to NASA Guest accounts. Please use a non .gov email for this process.



Step 5: Once Login.gov is authenticated, you will be directed back to NASA

Step 6: Select “Agree and Continue” on the screen below to complete NASA Guest registration



[Need Help?](#)

Account Update Needed
To improve security and streamline access, NASA will be discontinuing legacy NASA Guest username/password. When this update occurs, all guest users will be required to sign in using Login.gov. We recommend creating a Login.gov account now before the transition occurs later this year.

Login.gov:
When creating your Login.gov account, it is required that you use the same email as your current NASA Guest Account. Your new Login.gov account will be linked to your NASA Guest Account.

NASA Connect - Guest WiFi Users:
To sign in, select **Can't use Login.gov?** If you already have a NASA Guest account, choose **Sign in with NASA**. Otherwise, you can use the form to create a NASA Guest Account. If you've forgotten your password, a link to reset it is also available from there.

Register Login.gov Account with NASA

The Login.gov account associated with [redacted] is not yet registered with NASA. To log into NASA applications or websites using Login.gov, you will need to register your Login.gov account with NASA.

This will create a new NASA Guest account and link your Login.gov account to it. If you are intending to link your Login.gov account to an existing NASA Guest account that has a different email address, please create a Login.gov account that matches your existing NASA Guest account email address.

To create a new NASA Guest account using the above email address, you'll need to provide more information:

* First Name

* Last Name

* Citizenship

Step 7: Complete the form with first and last name along with citizenship and extend your account end date to a year out from the account creation date.

Step 8: Email ERS Support (hq-ers-support@mail.nasa.gov) with the following information:

Name:

Project Number(s):

Project Title(s):

Email address of your Login.gov account:

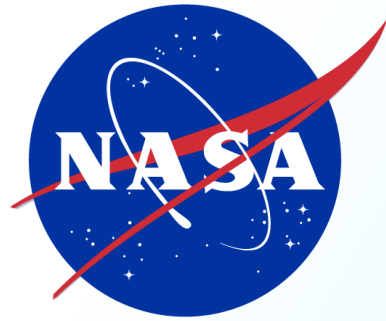
Preferred email address(es) for ERS notifications:

That's it! You are done!

You will receive a confirmation email from ERS Support. You should also receive an email from Login.gov that you connected your account to NASA and an email from NASA Guest that your Login.gov account has been registered with NASA.

THANK YOU!

CONTACT hq-ers-support@mail.nasa.gov with any issues



NASA Earth

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Our Mission.

science.nasa.gov/earth